



# SUSTAINABLE

*Water Management Conference*

2018



## WRF: Water Demand Forecasting Research Overview

SESSION TUE03  
March 27, 2018

Maureen Hodgins, Water Research  
Foundation



# Agenda

- WRF – who/what
- Research funded
- Drivers
- Research results
  - Climate
  - Economy
  - Efficiency
  - Forecasting approaches





# Integrated 1/1/2018

WE&RF + WRF = WRF or  
The Foundation



THE  
**Water  
Research**  
FOUNDATION

The integrated organization represents the evolution of water research issues, the overlap between water and wastewater, and efficiencies to be gained through a consolidated research program.

Learn more at [www.waterrf.org](http://www.waterrf.org) and [www.werf.org](http://www.werf.org)

\$700 Million  
in Research

2,300  
Projects

1,200  
Subscribers



# Research Programs

- Legacy programs more ALIKE than different!
- 2018 just like 2017
- 2019 programs TBD





# Leaders Innovation Forum for Technology - LIFT



Utility Peer Network



Technology Scans



LIFT Link



FAST Water Network



Technology Survey



SEE IT



University-Utility  
Partnership



Hubs, Partners, and  
Affiliates

- <http://www.werf.org/lift>
- Webcast, Mar 29, 2018, 1-2:30 ET, [www.wef.org](http://www.wef.org)
- Drinking water input at ACE 2018





# Water demand research funding 2009-2017



Idea	Funding	# Projects	WRF Cash
WRF <sup>1, 2</sup>	WRF	11	\$2,922,836
Utilities <sup>3</sup>	Utility & WRF	4	558,000
Ideas pop up <sup>4</sup>	WRF & Partners	3	89,392
	<b>Total</b>	<b>18</b>	<b>\$3,570,228</b>

Research Programs

1. Research Advisory Committee
2. Focus Area Program
3. Tailored Collaboration
4. Emerging Opportunity

Published: 13  
Published within 6 months: 2  
Ongoing: 3





## Knowledge Portals: Water Efficiency

Advanced Treatment

Asset Management

Climate Change

Contaminants of Emerging  
Concern

Disinfection By-Products

Distribution System  
Management

Energy Management

Microbials

Source Water Protection and  
Management

Utility Finance

Utility Management

Water Efficiency

Water Supply Diversification

Projects & Reports (47)

Webcasts (25)

Case Studies (0)

Web Tools (6)

Water efficiency is the pursuit of reducing water wastage. Utilities can reduce the amount of water wasted in their systems by accurately calculating water use estimates, adopting demand management strategies, accurately forecasting future water demand, and pursuing water loss control initiatives.

Executive Tool Kit



Topic Overview



Media Library



Fact Sheets

Demand Forecasting



Potable Water Demand  
Management



Water Loss Control



Water Use Estimates



External Resources





# Context: Trends in Urban Water Use

- Per capita water use has declined in many places
- Acute declines in some areas in the recent past
- Net revenue problems, unused capacity, stranded capital
- Case for improved water efficiency becomes harder to sell

Slide courtesy of Jack Kiefer

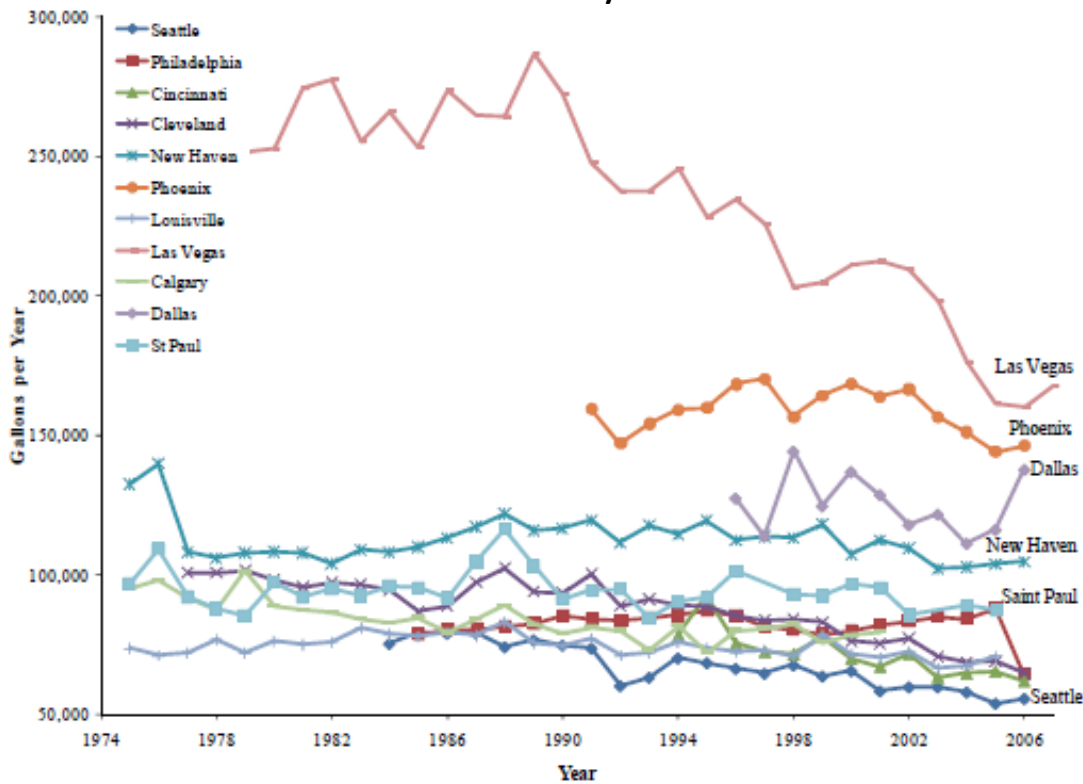






# Example: Declining residential use

-16% over 30 yrs



North America Residential Water Usage Trends Since 1992

Subject Area: Management and Customer Relations

**Figure ES.1. Partners' average annual water usage per residential customer, in gallons**

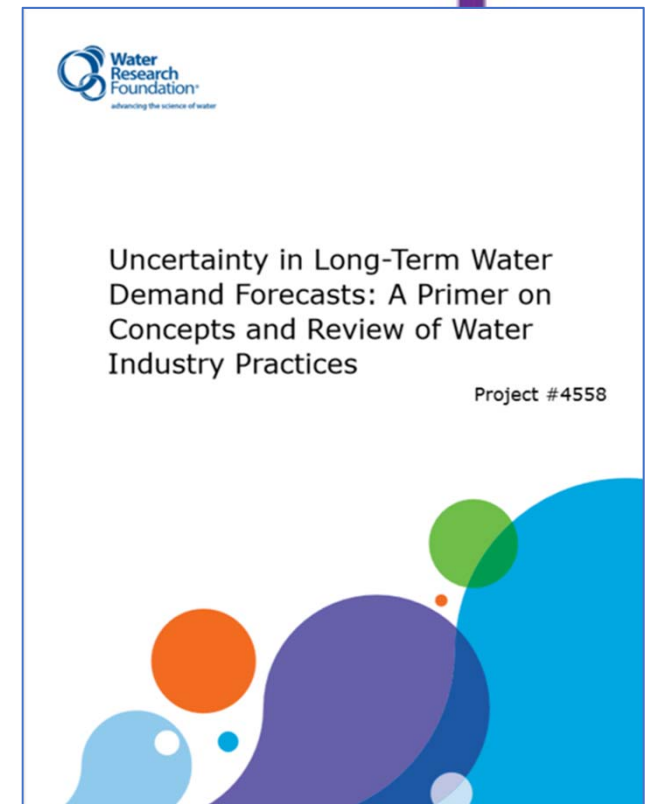
Source: Coomes, P, T. Rockaway, J. Rivard, and B. Kornstein. 2010. North American Residential Water Usage Trends since 1992. Project #4031. Denver, Colo: Water Research Foundation



# Context: Risks Tied to Water Demand Forecast Inaccuracies

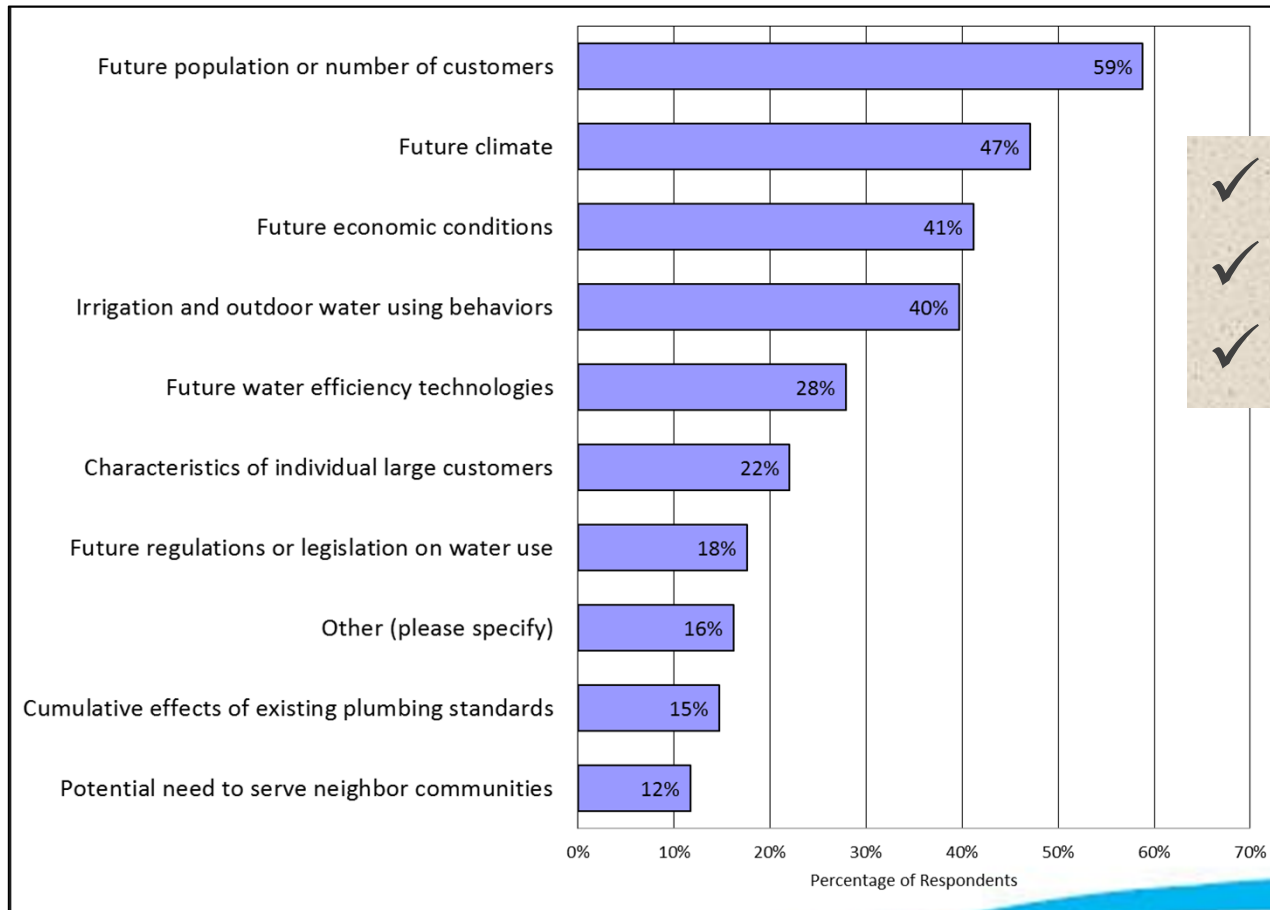
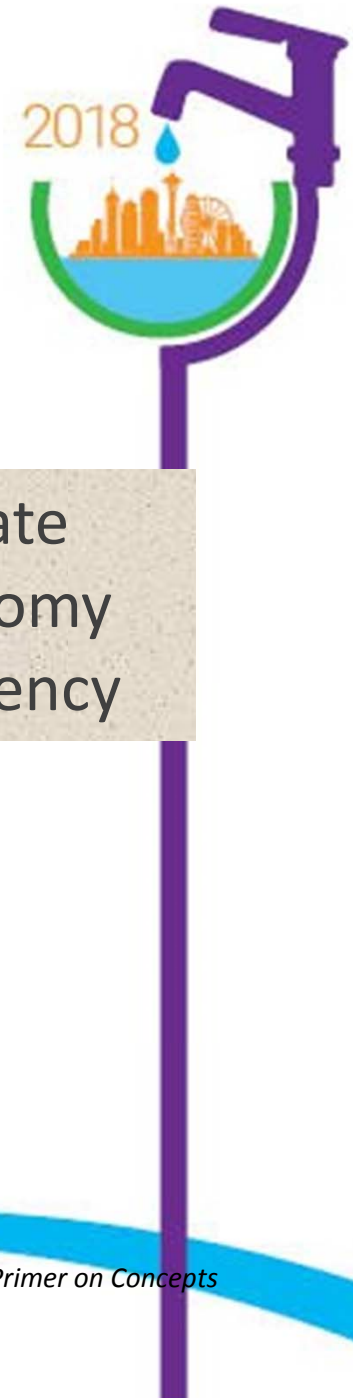


- Revenue “surprises”
  - Insufficient cash flow and borrowing costs
  - Unexpected need for rate changes
  - Credit rating downgrades
- Over-sized systems
  - Unused capacity (you still have to pay for)
  - Opportunity costs (environment, financial)
- Under-sized systems
  - Chronic or more frequent shortages (economic damages)
  - Lost water sales



Slide courtesy of Jack Kiefer

What would you consider to be the **3 main drivers of uncertainty** about water demands over the next 20 to 30 years?



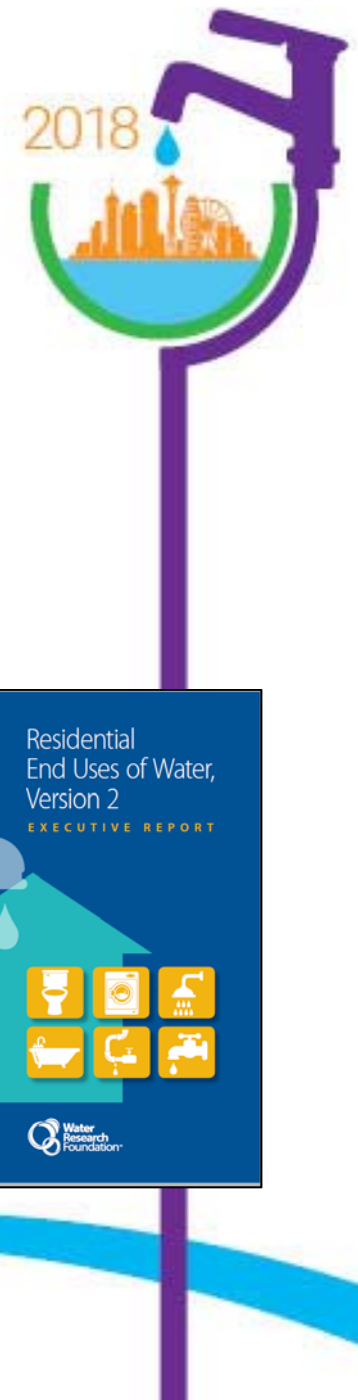
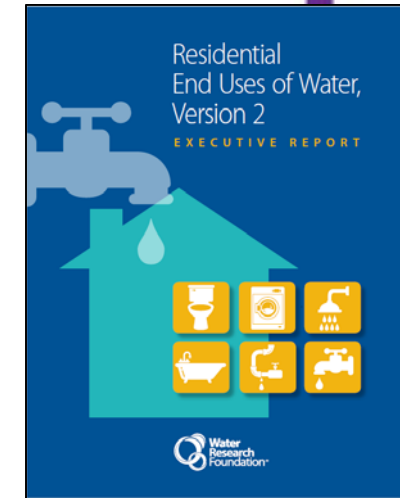
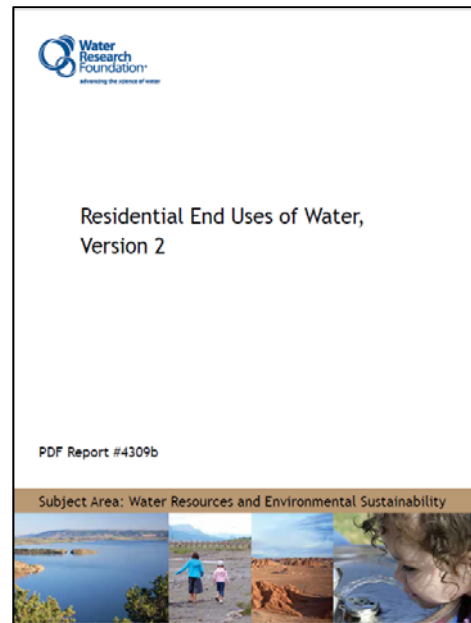
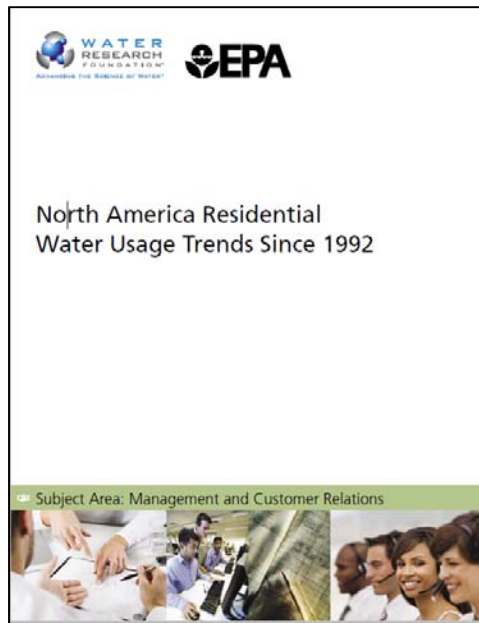
- ✓ Climate
- ✓ Economy
- ✓ Efficiency

Source: Kiefer, J.C., Yoe, C., Clayton, J.M., and J.C. Leonard. 2016. *Uncertainty in Long-Term Water Demand Forecasts: A Primer on Concepts and Review of Water Industry Practices*. Denver, Colo.: Water Research Foundation.



# Water Use Reflects Technology

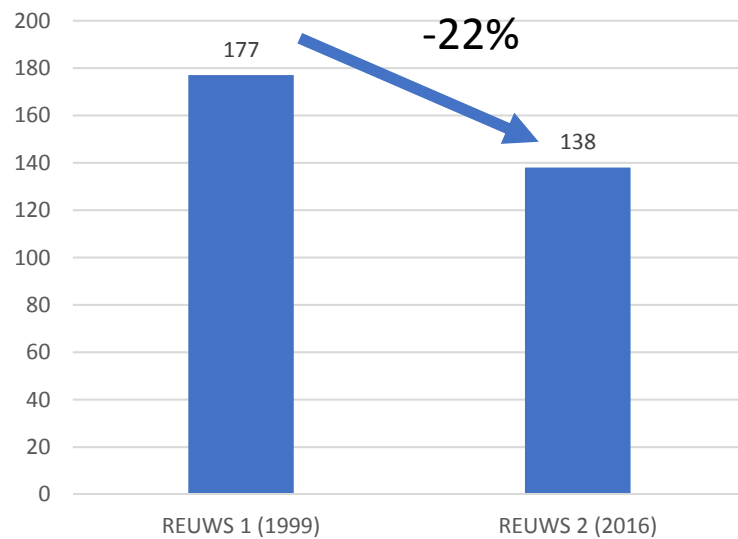
National plumbing fixture standards have had a marked influence on residential use



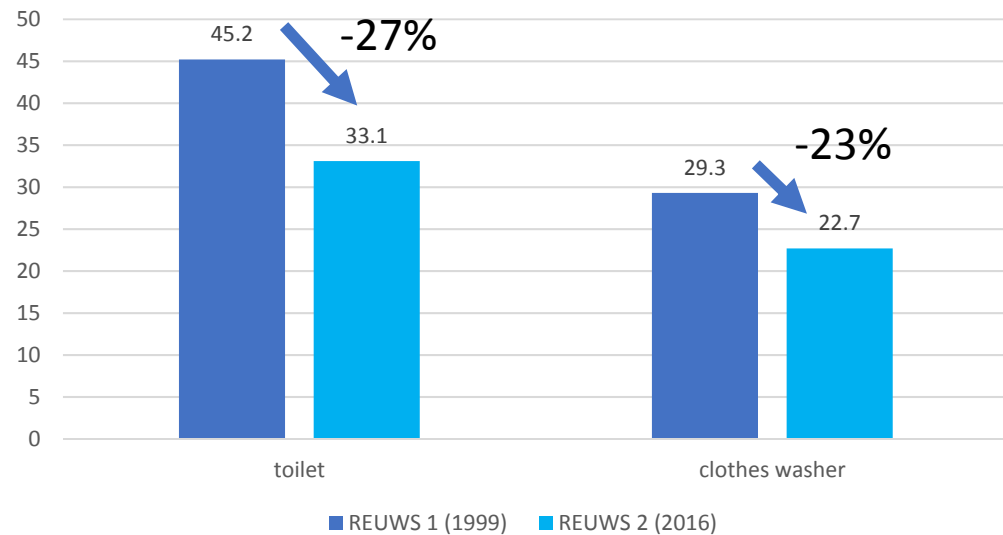


# Water Use Reflects Technology

Average Residential Indoor Use, GPHD



Toilet & Clothes Washer Use, GPHD



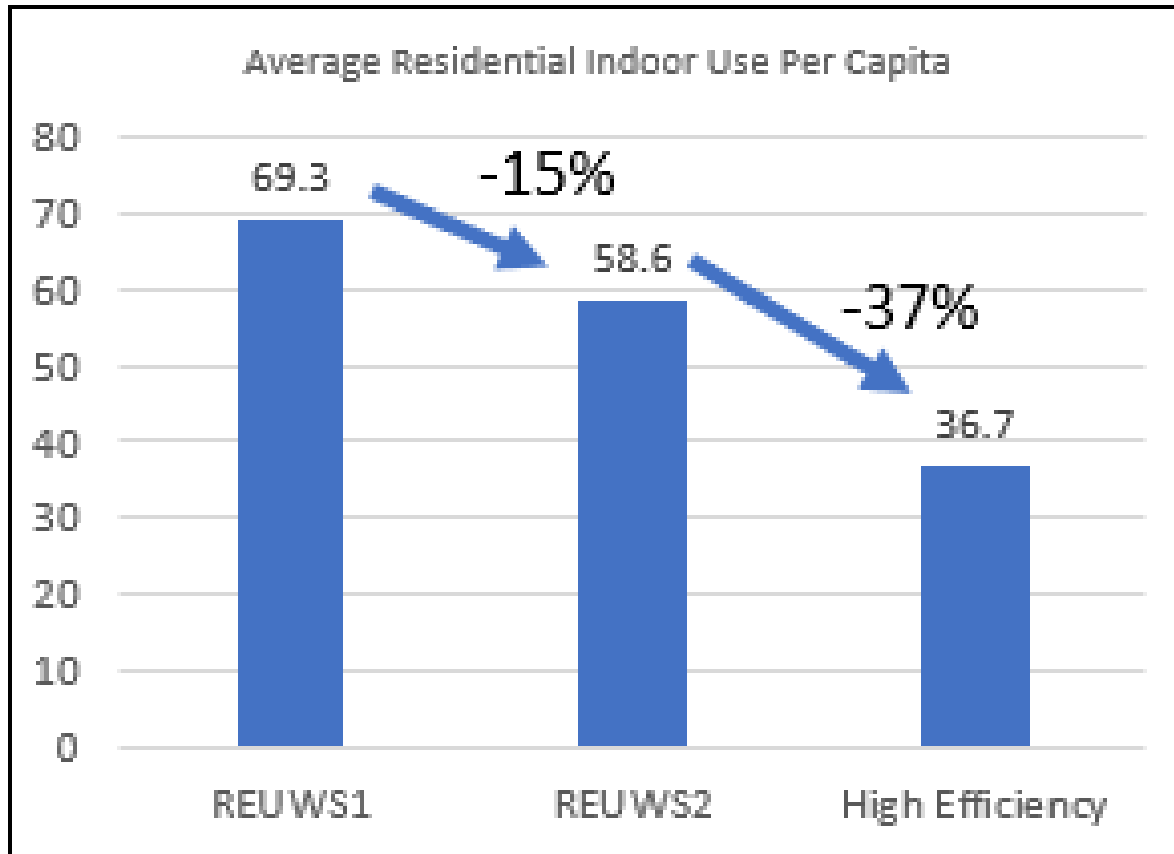
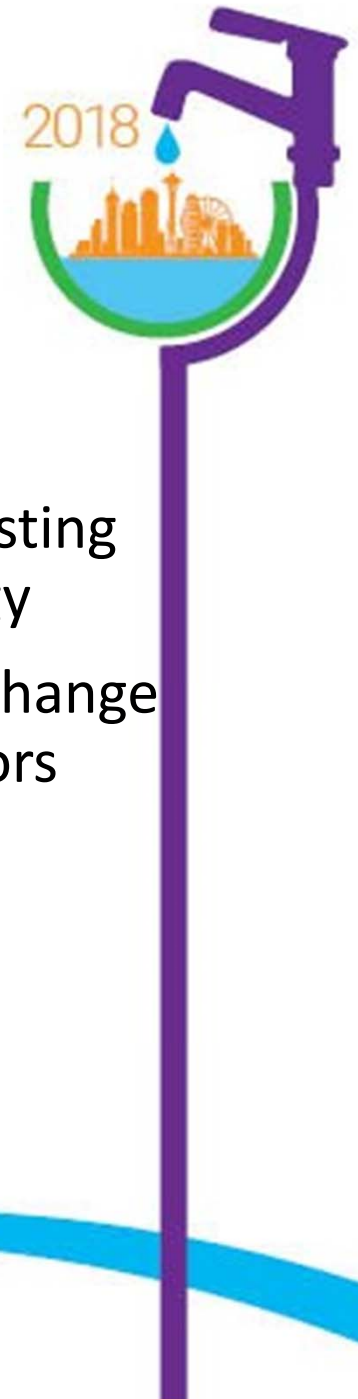
- Average behavioral aspects about the same

Source: DeOreo, W.B., P.W. Mayer, B. Dziegielewski, J.C. Kiefer, 2016. *Residential Uses of Water 2016*. Water Research Foundation. Denver, CO.

Slide courtesy of Jack Kiefer



# Water Use Reflects Technology



Likely -37%

- Under existing technology
- Without change in behaviors

What next?



# Economy: Great Recession Impacts



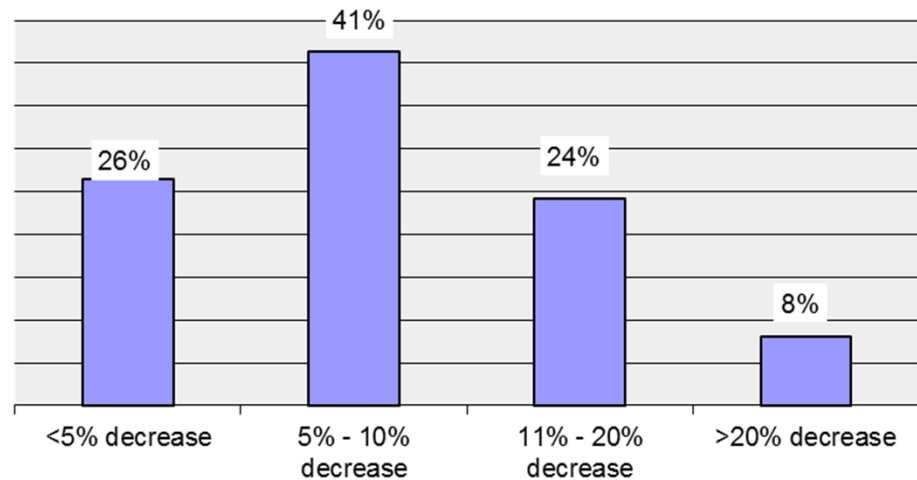
Water Demand Forecasting in  
Uncertain Times: Isolating the  
Effects of the Great Recession

Web Report #4458

Subject Area: Management and Customer Relations

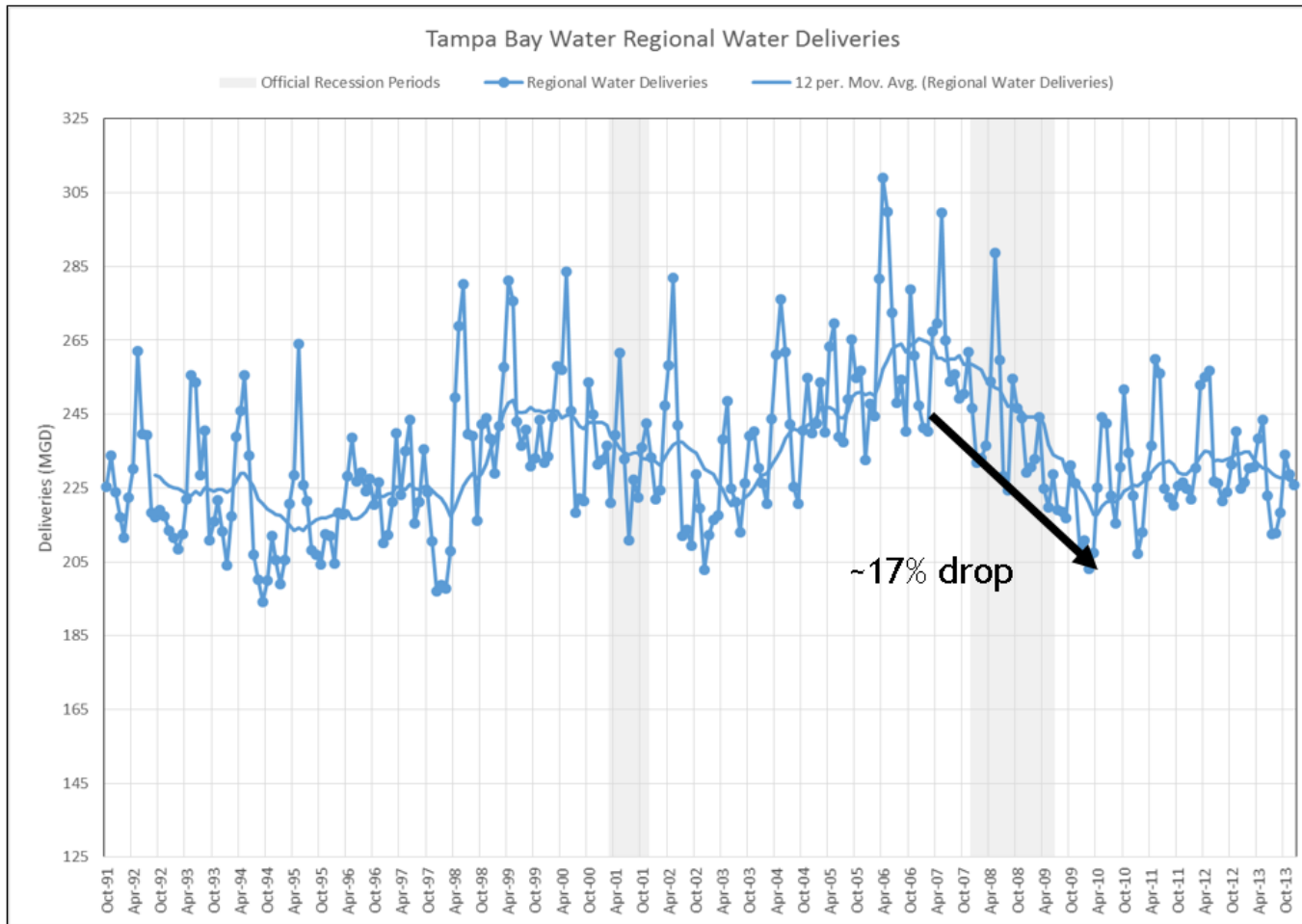
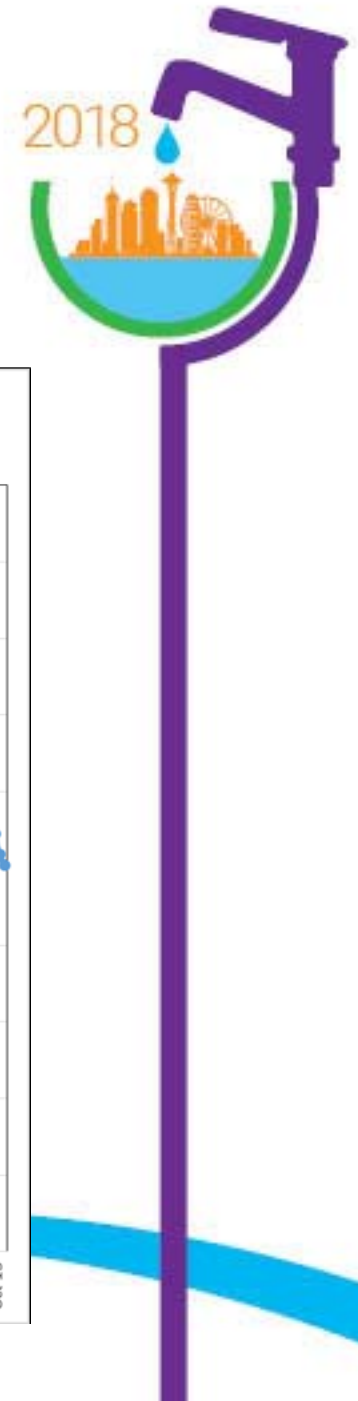


**Magnitude of water demand decline during recent recession from pre-recession levels**  
(% of 87 respondents who answered question - 88 reported water use decline)



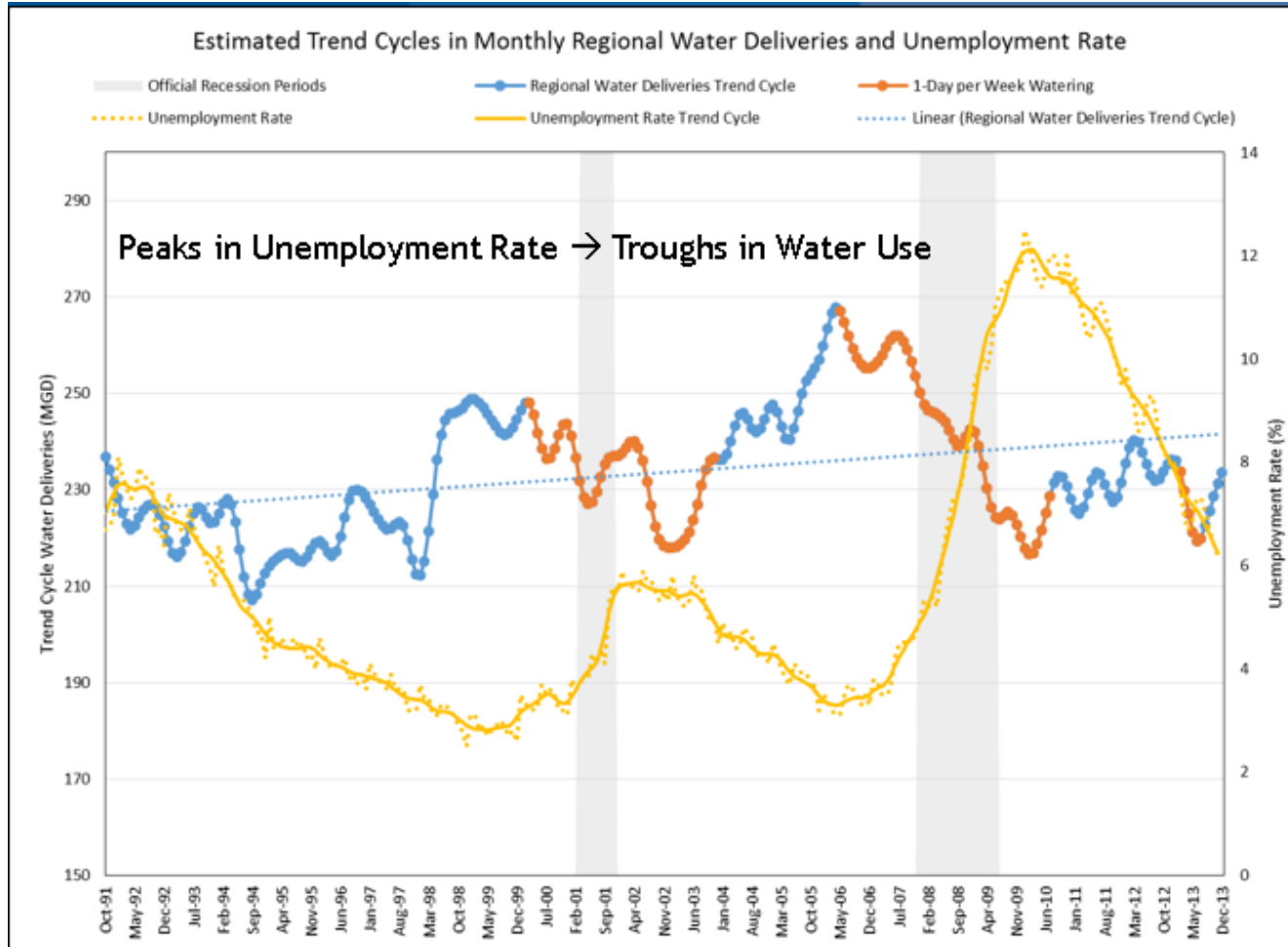
Source: Kiefer, J.C., Johns, G.M., Snaith, S.M., and B. Dziegielewski. 2016. *Water Demand Forecasting in Uncertain Times: Isolating the Effects of the Great Recession*. Denver, Colo.: Water Research Foundation.

# Is water efficiency the cause of this?



Slide courtesy of Jack Kiefer

# Tampa Bay Water




Source: Kiefer, J.C., Johns, G.M., Snaith, S.M., and B. Dziegielewski. 2016. *Water Demand Forecasting in Uncertain Times: Isolating the Effects of the Great Recession*. Denver, Colo.: Water Research Foundation.




# Economy: Great Recession Impacts



 **Water Research Foundation**  
advancing the science of water


**TAMPA BAY WATER**  
Supplying Water To The Region

 **San Diego County Water Authority**  
Supplying Water To The Region

Water Demand Forecasting in  
Uncertain Times: Isolating the  
Effects of the Great Recession

Web Report #4458

Subject Area: Management and Customer Relations



## Case studies

- 5-15% water use reductions
- Recessionary forces
- Lag
  
- Include economic data in forecasts
- Macro-economy has both short and long run effects on water use

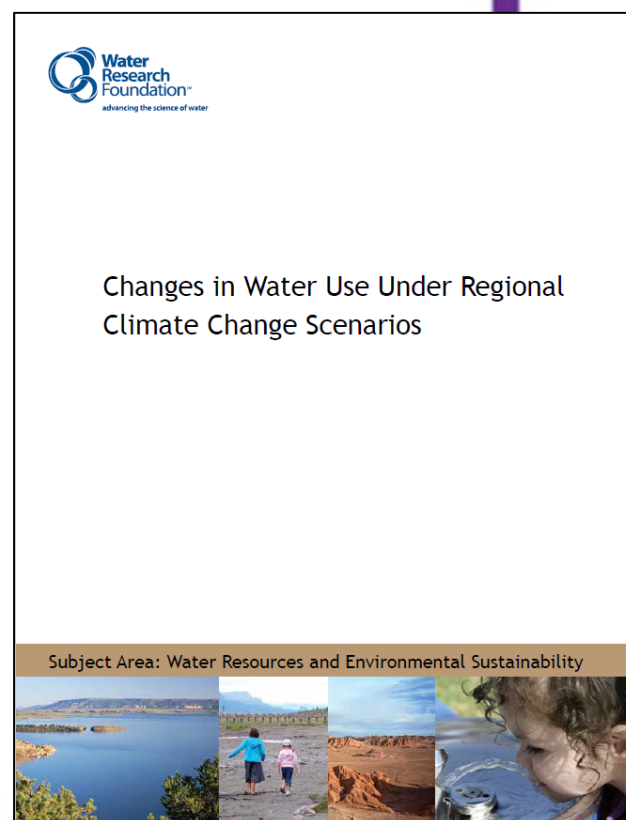




# Water Demand Varies with Climate

Seasonal climatic patterns explain 50% or more of inter-annual variability in demand

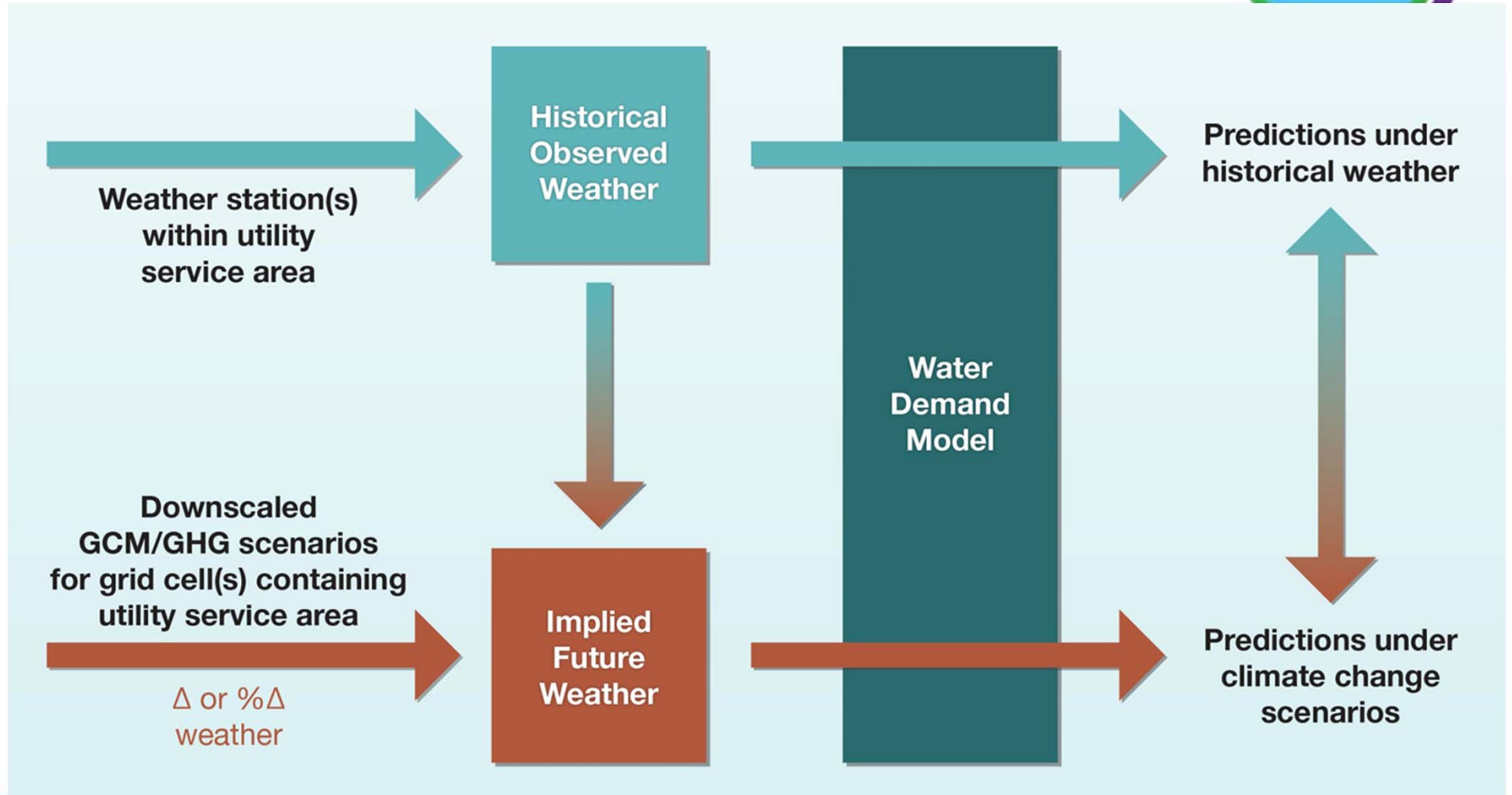
- Irrigation
- Cooling
- Pools
- Other



Source: Kiefer, J., Clayton, J., Dziegielewski, B., and J. Henderson. 2013. *Changes in Water Use Under Regional Climate Change Scenarios*. Denver: Water Research Foundation.



# WRF 4263 Case Study Process





## Summary of Mean Estimated Changes in Annual Demand

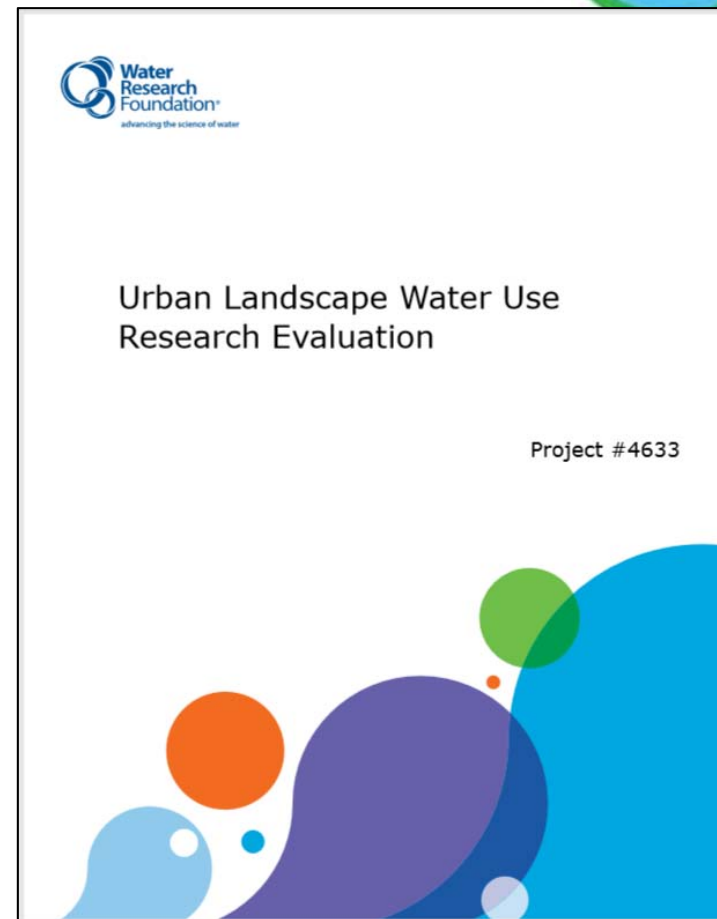
Utility	Δ Mean Estimated Demand 2055 Climate (%)		Δ Mean Estimated Demand 2090 Climate (%)	
	Min	Max	Min	Max
Colorado Springs Utilities	5.9%	23.2%	7.7%	45.0%
Durham Region (Ontario)	1.6%	4.3%	2.0%	8.3%
MWRA (Massachusetts)	1.7%	5.0%	2.5%	9.1%
SNWA (Nevada)	3.9%	9.4%	5.2%	15.5%
San Diego County	3.5%	12.7%	9.2%	23.7%
Tampa Bay Water	1.2%	5.3%	2.1%	9.9%

Source: Kiefer, J., Clayton, J., Dziegielewski, B., and J. Henderson. 2013. *Changes in Water Use Under Regional Climate Change Scenarios*. Denver: Water Research Foundation.



# Urban Landscape Water Use

- Research needs
- Database, 650 refs tagged to 14 topics on ASU website
- Who does research, where is it published, who uses it?





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# Data & Forecasting







# Customer Data

## Recommendations

- Develop standardized water customer classifications
- Geographically reference water customers with their unique locations.
- Historical record (10 years)



### Tailored Collaboration

Evaluation of Customer Information and Data Processing Needs for Water Demand Analysis, Planning, and Management

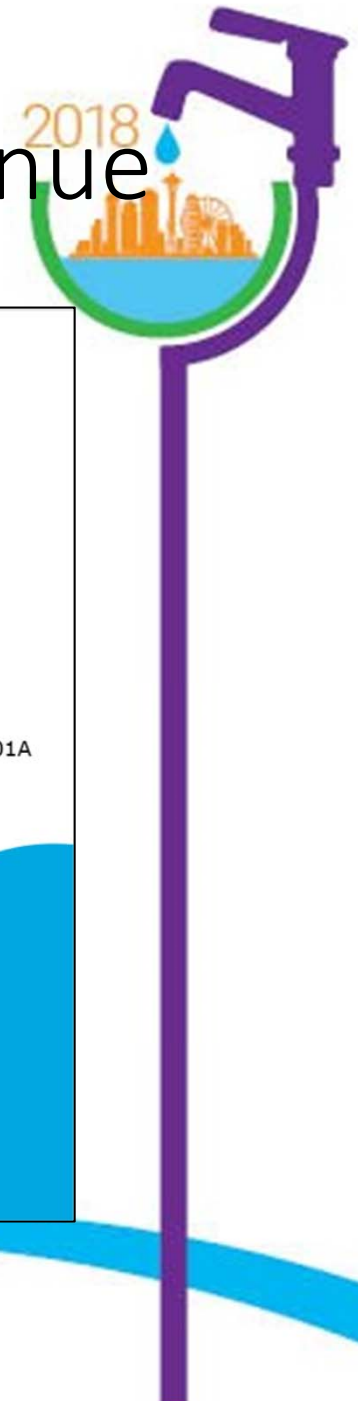
Web Report #4527



Subject Area: Management and Customer Relations






# Forecasting f/ Operations & Revenue





Short-Term Water Demand Forecasting Manual


Project #4501B



Improving the Accuracy of Short-Term Water Demand Forecasts

Project #4501A





# Forecasting f/ Operations & Revenue

operational forecasting - days / weeks

➤ simple regression models

budgetary and revenue planning

➤ econometric models

Highly complex and data-intensive models not more accurate than relatively simple models

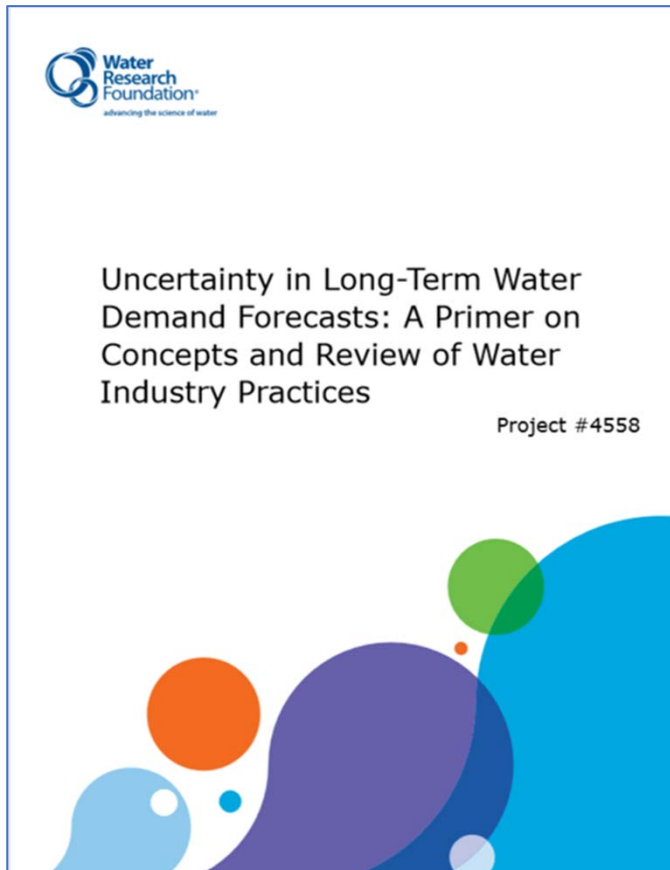
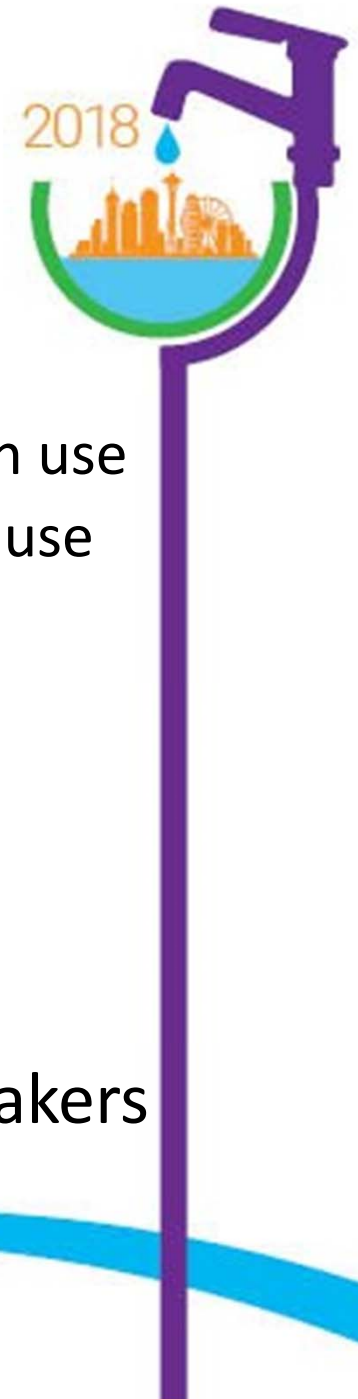
Use expert judgment, statistical techniques, good data





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# Forecasting for CIP & Supply Planning



- Scenarios
  - Capital projects - High use
  - Financial plans - Low use
- Utility actions
  - Monitor / adjust
  - Flexible projects
  - Financial innovations
- Incorporate risk
- Educate decision makers



# Forecasting – ongoing work



## Long Term Water Demand Forecasting Practices for Water Resources and Infrastructure Planning - 4667

Completion Year <b>2020</b>	Research Value <b>\$345,663.00</b>	Research Manager <b>Ms. Maureen Hodgins</b>	Principal Investigator <b>Jack Kiefer</b>	Contractor <b>Hazen and Sawyer</b>
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## Probability Management for Water Finance and Resource Managers - 4742

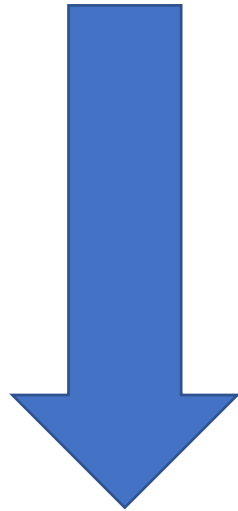
Completion Year <b>2020</b>	Research Value <b>\$291,066.00</b>	Research Manager <b>Ms. Maureen Hodgins</b>	Principal Investigator <b>Thomas Chesnutt</b>	Contractor <b>A &amp; N Technical Services, Inc.</b>
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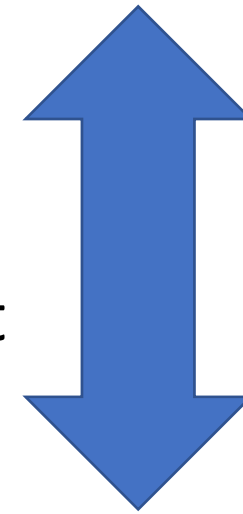


# Water Demand

Technology  
Prices



Climate Change  
Economic Cycles  
Urban development



Slide courtesy of Jack Kiefer



A decorative graphic at the bottom of the slide consisting of a thick, wavy blue line that curves across the width of the slide, and a vertical purple bar on the right side.



# Summary: Water Demand

- Improve your customer data
- Match your forecast goals to your data, resources, and approach
- Assess forecast accuracy
- Monitor water use trends & adjust
- Incorporate risk





## Use research reports

- Improve your knowledge
- Illustrate ways to analyze your own data

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