



SUSTAINABLE *Water Management Conference*

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A FRAMEWORK FOR WATER UTILITIES TO PERFORM LONG-TERM WATER SUPPLY PLANNING INCORPORATING CONCEPTS OF INTEGRATION, RELIABILITY AND SUSTAINABILITY

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Acknowledgements

Water Research Foundation Project 4615 - Framework for Evaluating Alternative Water Supplies: Balancing Cost with Resilience, Reliability and Sustainability

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Utility Advisory Committee

1. *American Water, NJ*
2. *Aurora Water, City of Aurora, CO*
3. *City of Dallas, TX*
4. *City of Hallandale Beach, FL*
5. *City of San Diego, CA*
6. *City of Tampa, FL*
7. *City of West Palm Beach, FL*
8. *Contra Costa Water District, CA*
9. *Denver Water, CO*
10. *East Bay Municipal Utility District, CA*
11. *El Paso Water Utilities, TX*
12. *Fort Collins Utilities, CO*
13. *Loundon Water, VA*
14. *Mobile Area Water and Sewer System, AL*
15. *Northern Colorado Water Conservancy District, CO*
16. *Orlando Utilities Commission, FL*
17. *Peace River Manasota Regional Water Supply Authority, FL*
18. *Portland Water Bureau, OR*
19. *Regional Water Authority, CA*
20. *South Florida Water Management District, FL*
21. *Tarrant Regional Water District, TX*
22. *Toho Water Authority, FL*
23. *The Metropolitan Water District of Southern California, CA*
24. *United Water, NJ*
25. *Washington Suburban Sanitary Commission, MD*
26. *Colorado Springs Utilities, CO*

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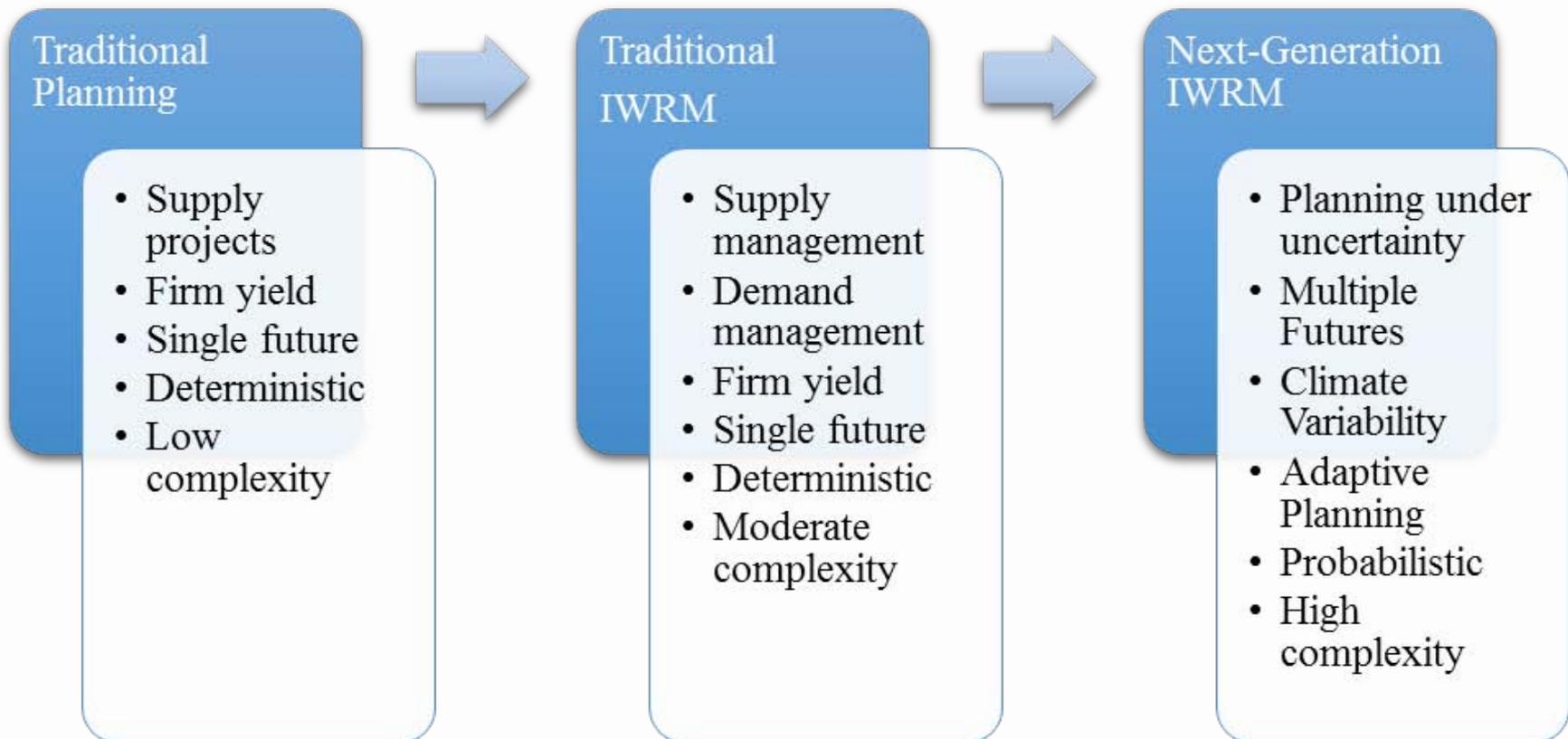


Research Premise and Objective

- Our Premise – Water supply planning will be more sustainable when it considers risk-based concepts such as risk, reliability and resilience in addition to cost in the decision-making process
- Our Objective – Prepare a practical Framework usable by utilities to incorporate concepts of reliability, resilience and sustainability in addition to cost in their planning processes



Water Supply Planning Evolution





Research Approach



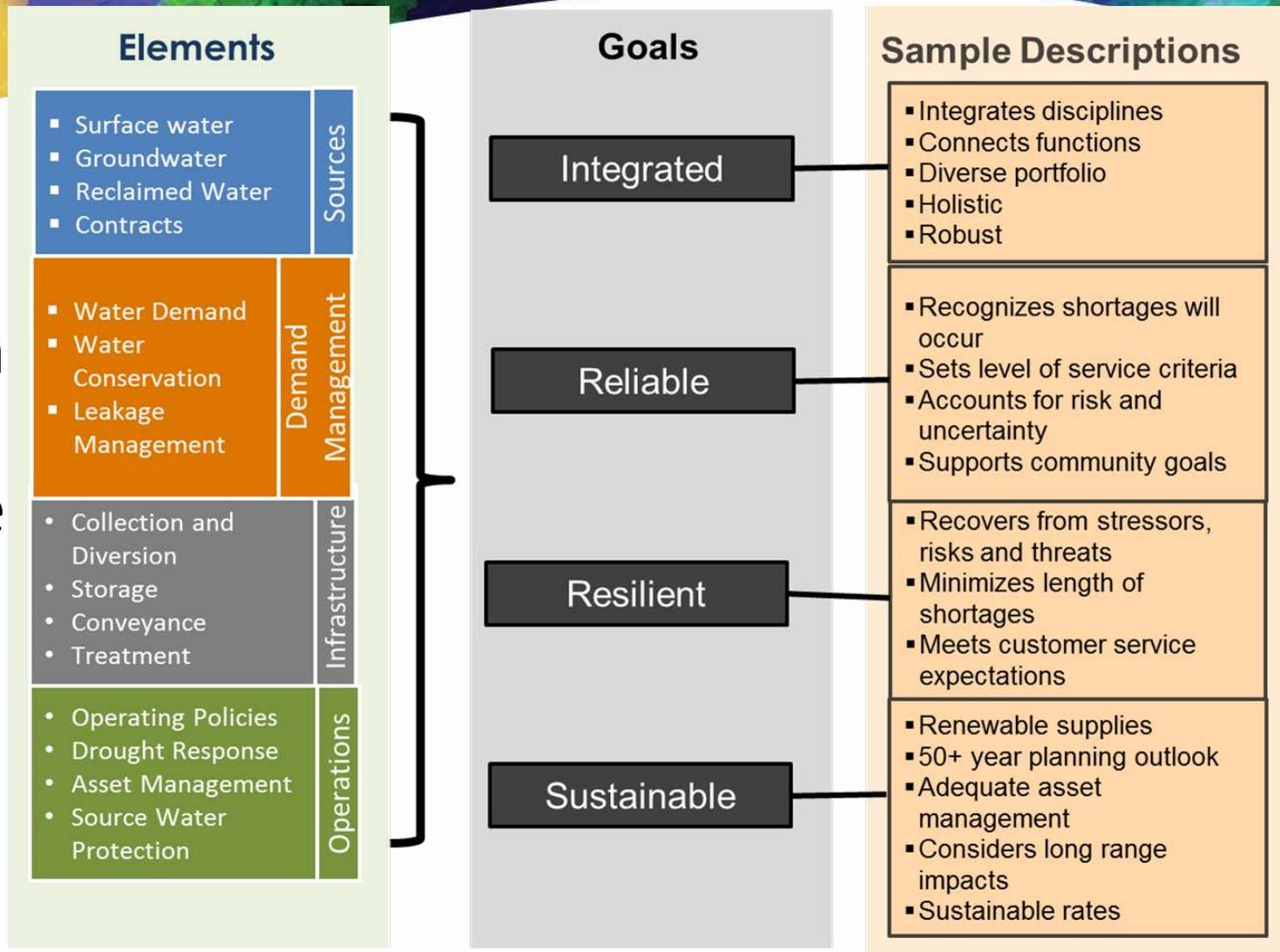


Classical Definitions

- Reliability - the probability that the water supply system is in a satisfactory state, answering the question “how often”
- Resilience - the probability that a time period when the water supply system is in an unsatisfactory state is followed by a time period when the water supply system is in the satisfactory state, answering the question “how long”
- Sustainability - the ability of the water supply system to meet goals for long-term viability, triple bottom line performance and other organizational objectives



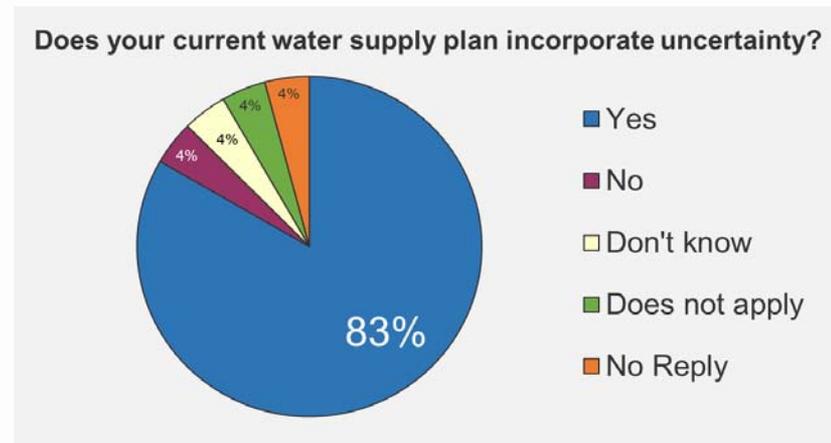
Description of a Sustainable Water Supply





Survey Process

- Survey sent to the WRF 4615 participating utilities
- Survey published in the WRF newsletter
- Survey sent to selected utilities
- Effort to reach smaller communities
- Received 27 responses





Case Study Utilities

Region	State	Utility	Location	Customers	Main Water Sources
Southwest	CA	Metropolitan Water District of SoCal	Coastal	>1M	100% - Surface
		East Bay Municipal Utility District	Coastal	>1M	98% - Surface 2% - Reclaimed
		City of San Diego	Coastal	>1M	96% - Surface 3.8% - Reclaimed 0.2% - Groundwater
Mountain	CO	Colorado Springs Utilities	Inland	100K-500K	Surface
		Denver Water	Inland	>1M	97% - Surface 3% - Reclaimed
Northwest	OR	Portland	Inland	500K-1M	Surface
South Central	TX	Tarrant Regional Water District	Inland	>1M	97% - Surface 3% - Reclaimed
Southeast	FL	Tampa Bay Water	Coastal	>1M	33% - Surface 65% - Groundwater 2% - Desalinated
		West Palm Beach	Coastal	100K-500K	Mostly Surface



Research Findings and Lessons Learned – General Planning

- There are no consistent accepted definitions for reliability, resilience or sustainability
- We need improved methods of informing policy makers and stakeholders of these new planning strategies
- The greatest focus is on 20-25 year planning horizon
- Understanding your system is critical



Research Findings and Lessons Learned – General Planning

- Non-technical factors (e.g., State regulations, local politics, external stakeholders) can strongly impact planning approaches
- Utilities concerned with water scarcity have different issues than those concerned with water quality
- Commit to continuity - select a process and stick with it through future updates



Research Findings and Lessons Learned – General Planning

- Planning is iterative – you don't have to do everything the first time
- You will learn much about your organization and system in the process – that will be a valuable outcome of the planning activity



Research Findings and Lessons Learned – Addressing Risk and Uncertainty

- Concepts of sustainability and uncertainty are currently being widely used in water supply planning, especially by large utilities
- Utilities use a wide variety of level of service goals and decision-making approaches to assess system performance and make decisions
- Uncertainty is most frequently addressed through use of different future scenarios



Research Findings and Lessons Learned – Addressing Risk and Uncertainty

- Climate change is often addressed in a simplified fashion (e.g., reduce streamflow by an assumed percentage, resequence historical flows)



Research Findings and Lessons Learned – Modeling

- There are no industry-wide standards for modeling or decision support systems
- Model approaches vary substantially but nearly always represent a major time and cost commitment
- Stay focused – only model and analyze what you need
- Traditional simulation models are starting to be combined with optimization routines



Research Findings and Lessons Learned

“It’s gonna be messy.” – Leon Basdekas, Black and Veatch, formerly Colorado Springs Utilities, CO

“In preparing for battle I have always found that plans are useless but planning is indispensable.” – Dwight D. Eisenhower

“Everyone has a plan ‘til they get punched in the mouth.” – Mike Tyson

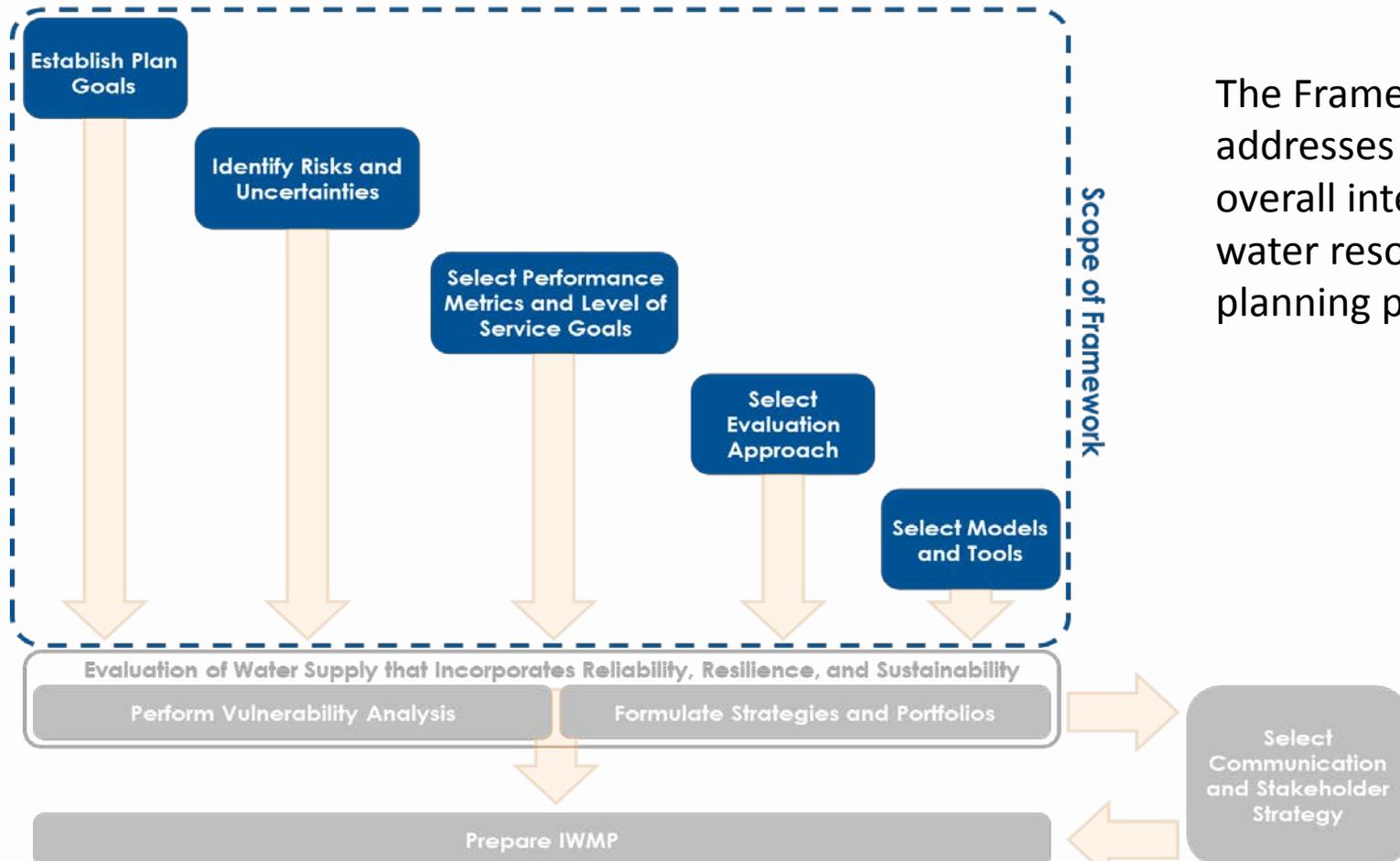


Framework Goals

- Provide guidance and a process, not make specific recommendations
- Provide examples from case studies and research
- Provide a practical guidance manual for practicing water supply planners

Overview of Framework

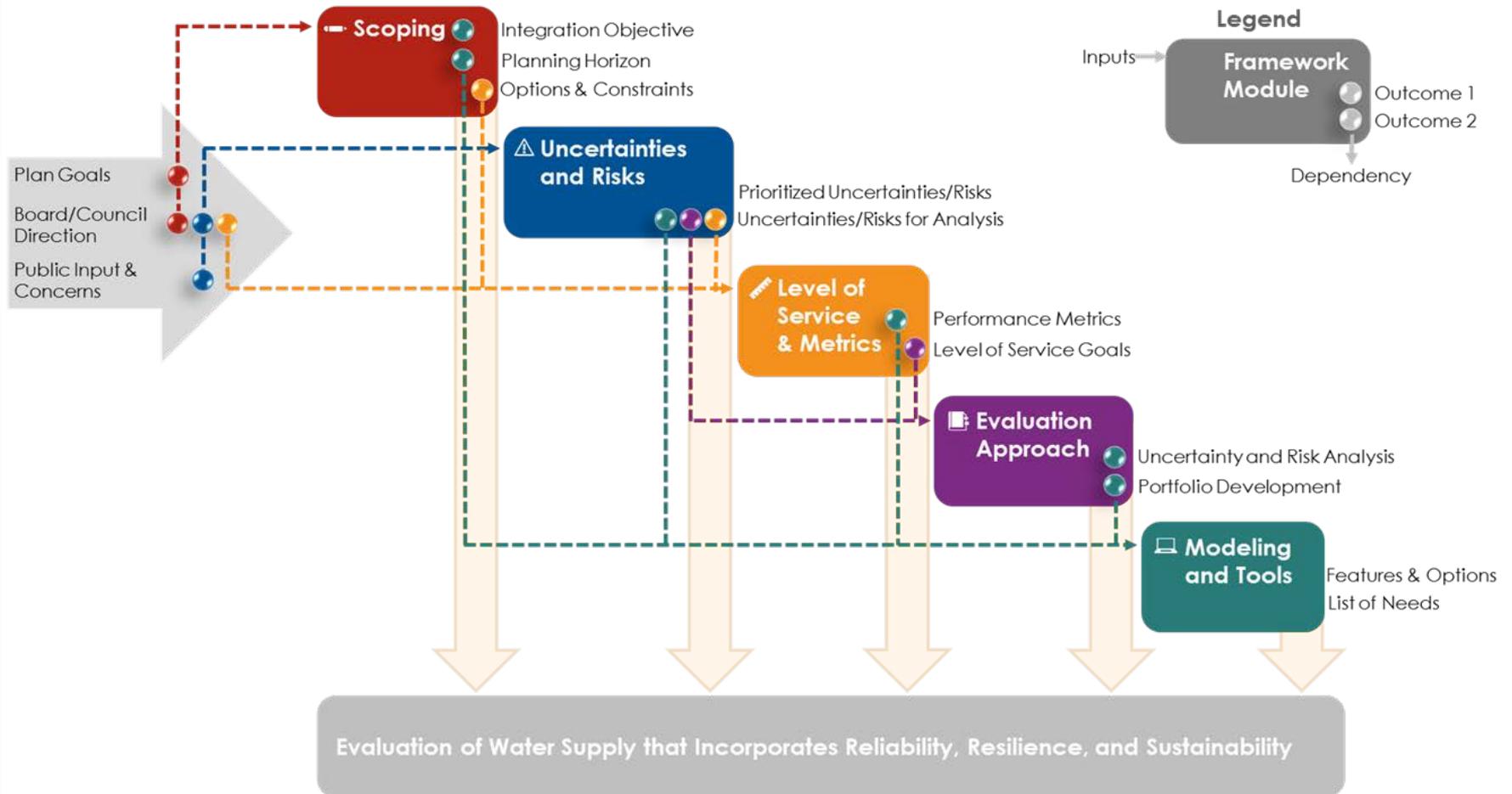
Elements of Integrated Water Resource Master Plan



The Framework addresses part of the overall integrated water resources planning process



Water Supply Evaluation Framework Modules and Dependencies



Module 1: Scoping and Goals

This module presents guidance on how to scope an IWRM project in a manner that is consistent with the need to incorporate reliability, resilience and sustainability in the water supply evaluation process.

Objectives

- Define the fundamental elements of a planning framework and its primary goals.

Inputs

- Organization Integration Objective
- Options and Solutions to be considered

Key Questions

1. What water supply options and alternatives should I consider in my plan?
2. What are appropriate baseline conditions for planning?
3. What should be integrated in my planning process?
4. What is the right planning horizon?

1A Outcome 1A
Options and Constraints

1B Outcome 1B
Integration Objectives

1C Outcome 1C
Planning Horizon

Each module is organized around a set of key questions leading the user to specific outcomes



Example Guidance for Scoping and Goals





- Risk based planning is fundamental to new approaches
- Risk – threat to water supply system performance
- Uncertainty – a “known unknown”



Module 2: Uncertainties and Risks

This module details strategies, best practices, and examples of generating and prioritizing risks and uncertainties that could impact the reliability, resilience, and sustainability of a utility's water supply system.

Objectives

- Identify risks and uncertainties to which your water supply system may be susceptible.
- Prioritize these risks and uncertainties to decide which ones will be analyzed to determine what the system is vulnerable to.

Inputs

- Scope and goals of plan
- Nature of stakeholder engagement
- Water supply options

Key Questions

1. How do we best organize the process of generating risks and uncertainties?
2. How do we generate potential risks and uncertainties?
3. How do we select and prioritize risks and uncertainties to evaluate/analyze as part of this plan?



Outcome 1

Prioritized lists of risks and uncertainties that may impact your system

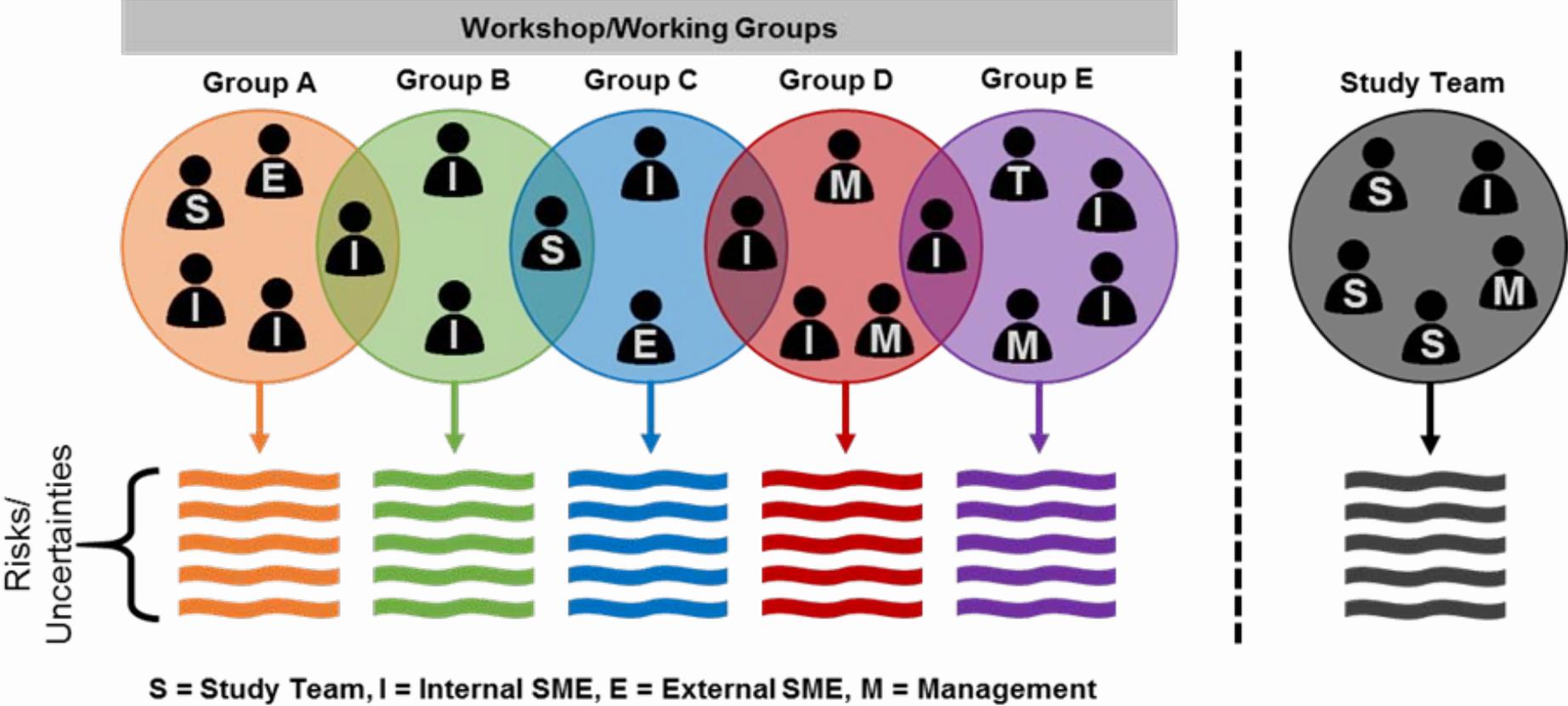


Outcome 2

Which risks and uncertainties need to be included in your analysis and why



Risk/Uncertainty Identification Methods





Risk and Uncertainty Categories

- **Demand Uncertainties** - population growth, economic conditions, conservation effectiveness, demand hardening
- **Hydrology Uncertainties** – drought, climate change, change in rain-snow mix
- **Environmental Uncertainties** - wildfire, sea level rise, water quality degradation
- **Regulatory Uncertainties** – increased environmental permitting, constrained water administration
- **Infrastructure Uncertainties** – aging infrastructure, failures



Generate initial list of risks and uncertainties by thinking about the water supply system in a bottom-up or top-down approach

1

Bottom-Up

List all the events that could have a negative impact on the water supply system, stepping through the various elements. This approach is effective when the theme is an aspect of the water supply system (e.g. supply, conveyance, demands)

Top-Down

List all the events that could occur around a theme and map them to the water supply system. This approach is effective when the theme could impact multiple aspects of the water supply system (e.g. environmental, climate, political).

2

Contextualize the initial list by categorizing around themes based on what is important to your utility. Identify if there are any categories that are not well represented by the initial list and if it is realistic.

3

Focus on categories that are not well represented by the initial list and attempt to fill them in.

4

List assumptions made by your organization in relation to the water supply system. Generate risks and uncertainties around those assumptions being incorrect.

Examples

- Population will always increase
- There is an ultimate demand we can quantify
- Past hydrology is indicative of future hydrology
- Customers will always use water the way they use it today
- We need to meet all our customers demand all the time

Comprehensive list of potential risks and uncertainties

A key strategy:
Question your
assumptions



- Metric – quantifiable measure of system performance
- Level of service goal – value of a metric defining acceptable system performance

Module 3: Level of Service Goals and Performance Metrics

This module presents guidance on selecting level of service (LOS) goals and performance metrics for a water supply evaluation that incorporates the concepts of reliability, resilience and sustainability.

Objectives

- Identify the important features of the water supply system that affect system performance
- Define performance metrics that capture RRS concepts for these features
- Define Level of Service (LOS) for acceptable performance using the performance metrics

Inputs

- Governing Board/Council Direction
- Options & Constraints (Module 1)
- Uncertainties and Risks (Module 2)

Key Questions

1. What are the key system features for evaluating performance of a water supply?
Outcome 3A: Metrics to evaluate performance of the system under uncertainty
2. How do I define the performance metrics associated with the key system features?
Outcome 3B: Level of Service defining acceptable performance
3. How do I set the Level of Service that defines acceptable performance?



Water Utility	Level of Service Goals
Colorado Springs Utilities	<ul style="list-style-type: none"> • Maintain 1.5 Years of Demand (YOD) in storage 90% of years • Outdoor watering restrictions in at most 10% of years (90% reliability) • Maintain 1.0 YOD in storage 100% of years • Meet indoor demands in 100% of years
Denver Water	<ul style="list-style-type: none"> • Outdoor watering restrictions in at most 10% of years (90% reliability) • Outdoor watering bans in at most 1% of years (99% reliability) • Meet indoor demands in 100% of years
East Bay Municipal Utility District	<ul style="list-style-type: none"> • Meet 85% of total demand in 100% of years
Metropolitan Water District of Southern California	<ul style="list-style-type: none"> • Meet commitments to wholesale customers 100% of years for “foreseeable conditions” • Maintain 1 million acre-ft in storage, trigger mandatory restrictions if storage falls below this number (no reliability attached)
Portland Water Bureau	<ul style="list-style-type: none"> • Meet average day demand throughout a 500-year drought event
City of San Diego	<ul style="list-style-type: none"> • Meet demands 100% of the time, but allowing for restrictions
Tampa Bay Water	<ul style="list-style-type: none"> • Meet full demands 95% of the time • Always maintain 90 days of demand in storage • Meet contractual pressure requirements for members 100% of time
Tarrant Regional Water Utility	<ul style="list-style-type: none"> • 100% reliability in supply transmission system • 100% reliability in meeting primary customer demands
West Palm Beach	<ul style="list-style-type: none"> • Minimum operational targets for Lake Okeechobee and Grassy Lake Elevation



- Approach to evaluate system performance and evaluation potential portfolios
- Two main categories:
 - Scenarios – top down
 - Robustness – bottom up

Module 4: Evaluation Approach

This module details the different methods that can be done to evaluate the impact of the risks and uncertainties to the reliability, resilience and sustainability of the water supply system as well as to evaluate different portfolios of options.

Objectives

- Define an approach to evaluate system performance, determine future water needs, and select water development strategies
- Identify approach to account for uncertainty elements in the analysis, evaluate water supply projects performance, and develop and implement portfolio

Inputs

- Uncertainties and risks to be evaluated
- Options to be evaluated

Key Questions

1. What overall evaluation approach is best for my plan?

2. What methods are used to evaluate impacts of risks/uncertainties on the RRS of a water supply system?

3. What methods are commonly used to evaluate and compare different portfolios of options?

4. What features will the water supply system model require in order to properly implement the desired methods?



Outcome 4A

Method to evaluate uncertainties/risks.



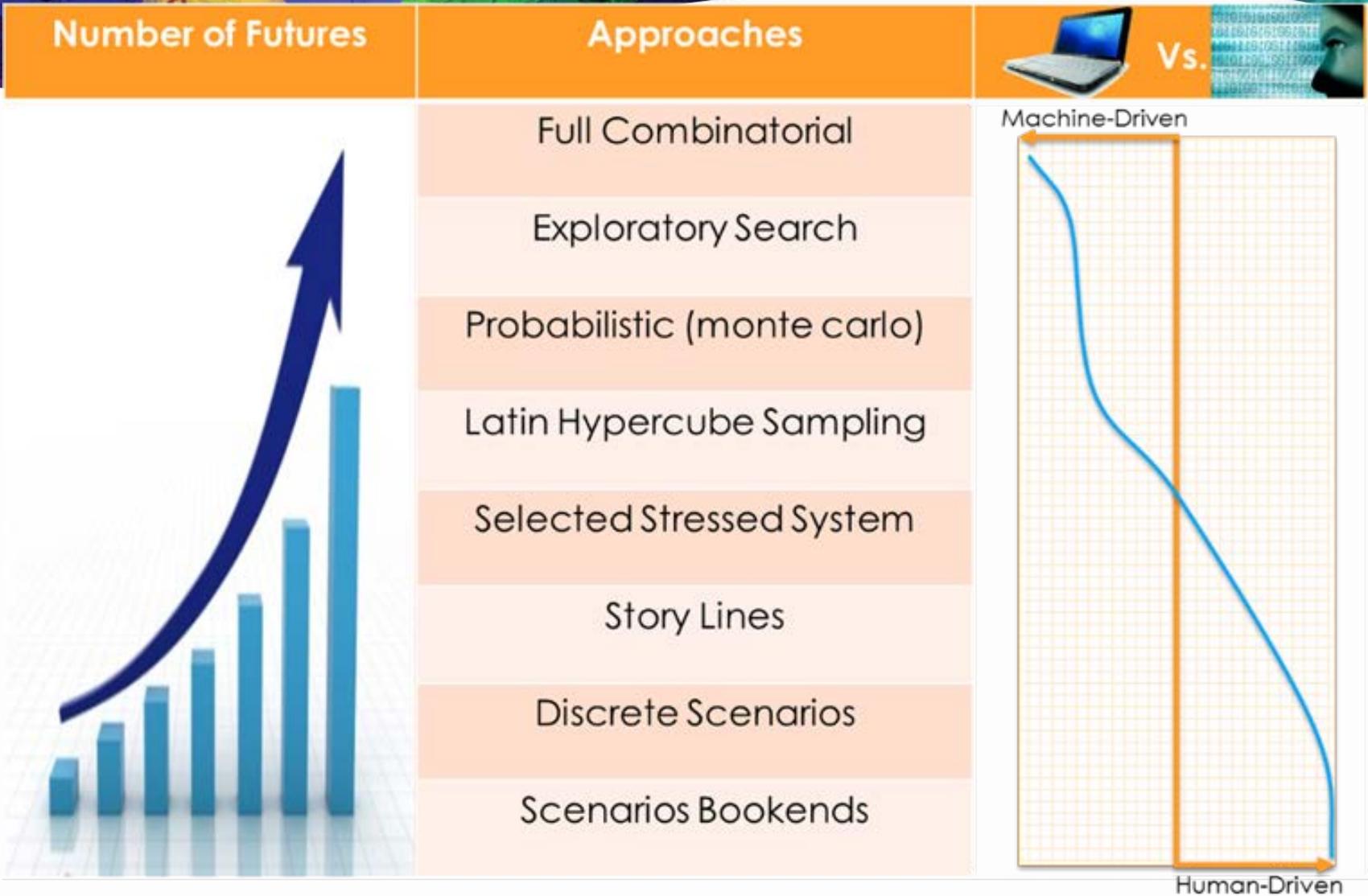
Outcome 4B

Method to evaluate portfolios.



Outcome 4C

Features required of a modeling system





- Simulation and optimization models
- Alternative evaluation models



Module 5: Models and Tools

This module provides guidance on translating the various outcomes from prior modules into requirements needed of a water supply system model in order to properly implement those outcomes.

Objectives

- Define requirements of modeling system needed based on inputs from prior modules to perform desired analysis.
- Compare required modeling system to existing modeling system, identifying where improvements are necessary.

Inputs

- Selected system integration
- Options to be evaluated
- Uncertainties and risks to be evaluated
- Performance Metrics
- Evaluation approaches

Key Questions

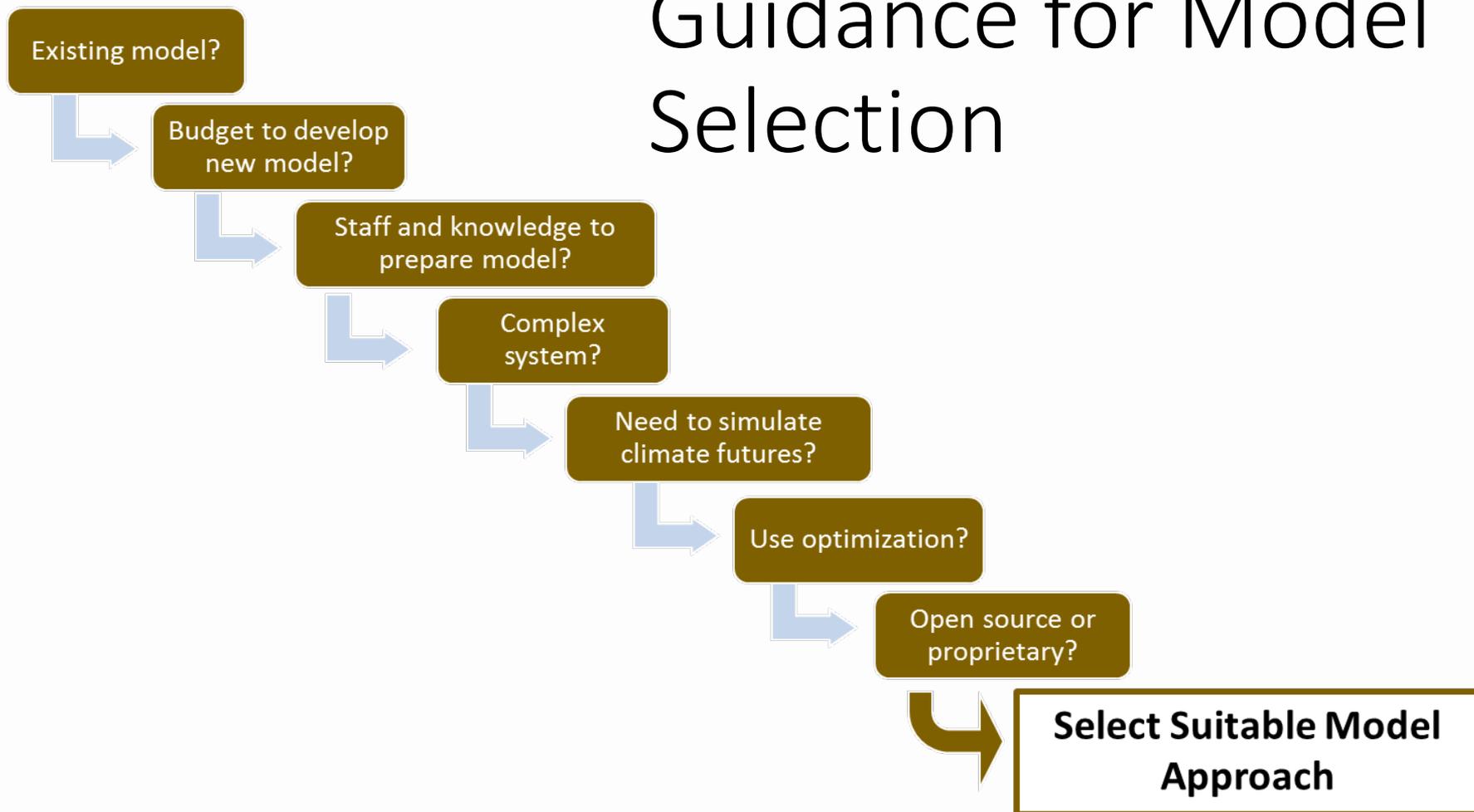
1. What modeling system features do I need to incorporate RRS into our ideal plan?
2. How is my existing modeling system suited to perform the desired analysis?
3. What improvements need to be added to my existing modeling system?
4. Are the improvements reasonable considering time and budget constraints??

 **5A**
Outcome 5A
List of required modeling features.

 **5B**
Outcome 5B
Evaluation of current modeling system, detailing improvements that are required to implement features.



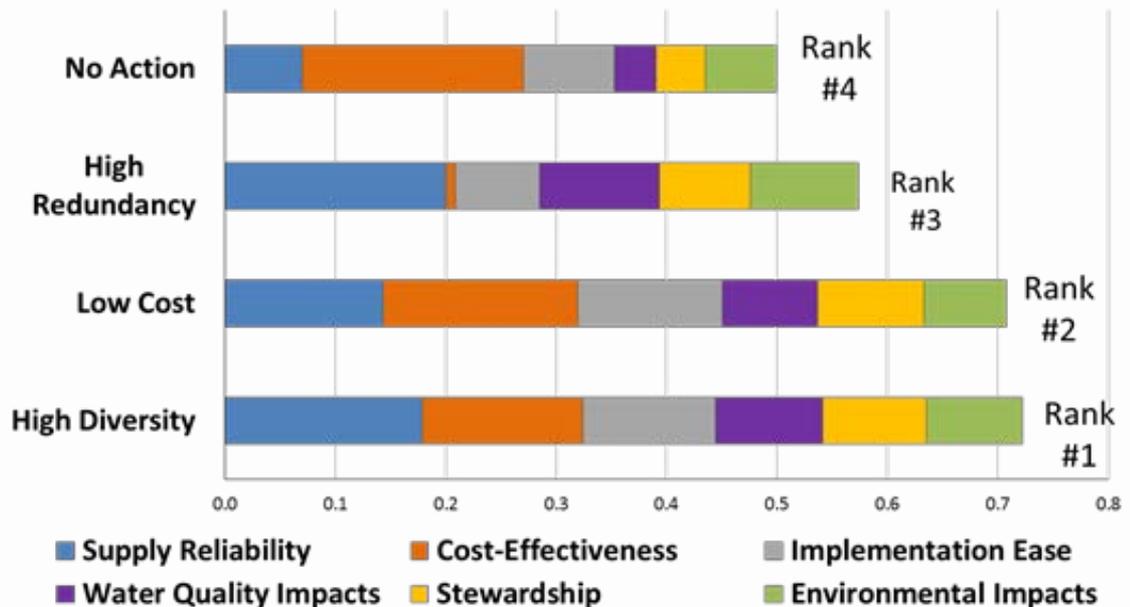
Guidance for Model Selection





Guidance for Alternative Evaluation

- Multi-criteria methods
- Add reliability, resilience and sustainability criteria to traditional triple-bottom-line criteria

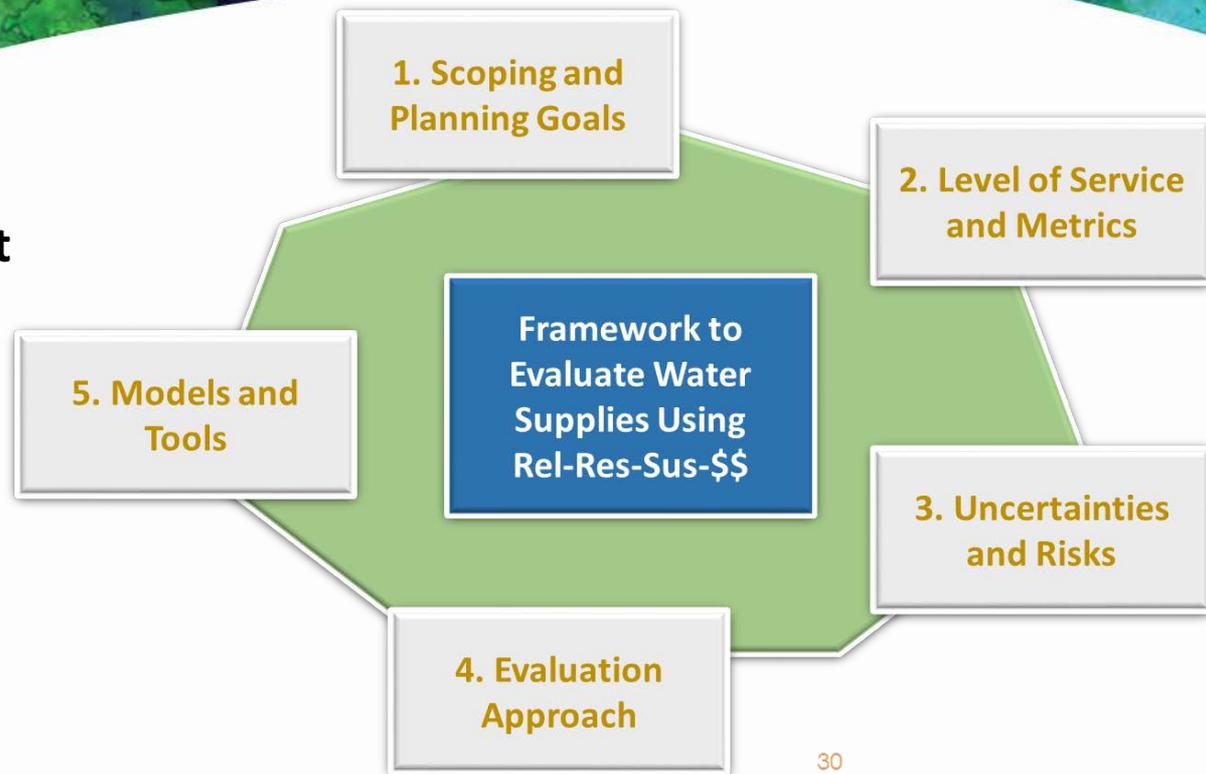


Example from West Palm Beach, FL



WRF 4615 Framework Report

- Guidance Manual
- Literature Review
- Survey Results
- Case Study Summaries



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Report in May 2017
WRF Publications
Professional Association Presentations



Questions and Comments